

# Angela G. Clark Graphic & Web Design w/Interactive Media

Hackensack, NJ 07601

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Created and designed portfolio website: [www.angelaclarkdesign.com](http://www.angelaclarkdesign.com). Strong professional work ethic, excellent organization and communication skills, resourceful, able to quickly learn new technology and data programs, love to continue learning, and equally successful in both team and independent settings.

**Objective:** To obtain a position at an establishment that allows me to utilize the skills that I have acquired throughout my career and education, to contribute to the growth of the business.

## SKILLS

**Software:** Android Studio, Microsoft Office, Adobe Illustrator, Photoshop, Dreamweaver, InDesign, Flash, Creative Cloud & PenSuite

**Programming:** CSS, HTML, light JavaScript, jQuery, & ActionScript

**Design:** turn concept into design selecting appropriate type styles and color palettes for composition, draw in perspective, draw and paint using charcoal, graphite and acrylics, create digital version of a design to be used online and in print

**Relatable:** time management, multi-tasking, merchandising, customer service, inventory control, supervisory/leadership

## CONTINUOUS LEARNING

top 3| [credly.com](https://www.credly.com) for Adobe



## Google Play Academy

Created and designed simple number generator apps for Google Play Console to be tested and eventually rolled out in the Google Play Store. [Testing Mode](#) for one app.

## EDUCATION

2015 The Art Institute of Pittsburgh Online| Web Design & Interactive Media Associate of Science Degree  
2012 The Art Institute of Pittsburgh Online| Graphic Design Associate of Science Degree  
2009 The Art Institute of Pittsburgh Online| Digital Design Diploma

Selected Coursework: Digital Illustration, Digital Image Manipulation, Design Principles, Typography, Corporate Identity

## EMPLOYMENT HISTORY

Sunshine Pickles, Inc.| office asst.  
Staples, Inc.| data entry  
DNV Petroleum Services, Inc.| admin. asst.  
Mall Retail PT| Recruiting| sales

MY 20'S

PCF, Inc.| HR asst.  
Kraissl, Inc.| office asst.  
Symrise, Inc.| panelist, PT  
Nordstrom| sales

MY 30'S

### **Nordstrom, Paramus NJ**

Seasonal Customer Service Representative  
11/2025 - Present

- Same responsibilities as previous role minus the cash room responsibilities.

### **Angela Clark Design**

Designer/Vendor  
11/2025

### **New Jersey Women's Expo**

- Designed and created earrings and headbands to be sold as a set or individually at the NJWE.
- Designed greeting cards to be sold at the event as well.
- Setup space and table with products for display.
- Purchased all materials for the project and for the display at the venue.
- Remained friendly, approachable and informative of the products for sale.

### **Blinds To Go, Paramus NJ**

Design Consultant  
1/2021-9/2021

- Successfully completed training course upon hire.
- Exceeded sales goal first month.
- Greeted customers in a timely manner to assist with purchase of window treatments.
- Provided quotes to potential customers and followed up in a timely manner to start sale.
- Followed up with customers in a timely manner with information regarding orders and lead times.

- Cleaned area during and after showroom hours.
- Established positive relationships with the team as well as the customers to help create a welcoming atmosphere.

**Nordstrom, Paramus NJ**

Customer Service Representative/Cash Room Specialist

7/2017-8/2025

- Proficient in digital tools and processes.
- Demonstrate expertise in enhancements used in the customer's experience and store environment.
- Build positive team relationships throughout the store to help inspire trust, teamwork, and influence behaviors to achieve desired results.
- Assist customers with a variety of transactions through a seamless and friendly experience.
- Defuse customer situations and provide resolution in a timely and effective manner.
- Understand and support all fulfillment processes.
- Demonstrate openness to change, including the ability to learn new technologies quickly and have the flexibility to adapt to new working environments.
- Prepare register monies for business day operations for two stores.
- Count safe monies for a balanced till, and prepare deposits for two stores.

**Nordstrom Rack, Paramus, NJ**

Sales Associate, accessories

8/2012-7/2017

- Assist customers with sales, returns and other transactions.
- Assist co-workers with sales, returns and inventory control processes.
- Work with department managers and team to reach daily goals by adhering to Nordstrom standards and procedures.
- Maintain an awareness of key fashion trends and product knowledge in order to assist customers with purchase decisions as necessary for all departments.
- Restock the sales floor and complete other departmental duties as necessary.
- Greet customers in a timely, professional and engaging manner.
- Open new Nordstrom Fashion Rewards accounts as a means of building customer relationships.
- Maintain cleanliness of sales floor and provide quick and easy checkout using mobile device.
- Supervise small team in absence of manager during shift.
- Re-ticket and remove damaged merchandise from the floor daily.
- Scan merchandise for inventory.